

TERRA TERRA

Group Bookings Terms and Conditions

TERMS

All reservations at Terra Terra, provisional or confirmed, are made upon and subject to the following terms and conditions and no variation will be accepted unless agreed in writing.

1. Confirmation & Deposit

A written confirmation and credit or debit card details will be required from the client to guarantee a booking. Terra Terra reserves the right to request a 50% deposit from the total bill for a reservation. The deposit must be paid 72 hours prior to the reservation.

2. PAYMENT

Unless otherwise agreed in writing by Terra Terra, payment for an event must be made in full at the end of the event. All major credit cards are accepted. Alternatively, BACS payments are also accepted. Please note that we do not accept cash. An invoice will be sent to you once details have been agreed upon.

3. GRATUITY

A service charge of 12.5% will be added to the Client's final bill on all consumable items.

4. VALUE ADDED TAX

Value added tax at the current rate is included in all prices.

5. CANCELLATION

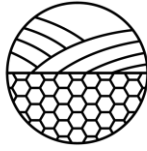
Free of charge up to two weeks before. The full deposit will be retained in case of cancellation less than two weeks prior to the booking.

6. MENUS

All groups of 6 and above are asked to choose from one of our group menus. One menu will need to be chosen for the whole group, while any guests with specific dietary requirements will be catered for separately. We require pre-orders and allergen information in advance of the event and orders cannot be changed on the day of the booking. All menus are based on seasonal availability. Terra Terra does not allow external food within the venue and will charge a corkage fee for any external beverages consumed on premises.

7. RESPONSIBLE DRINKING POLICY

Terra Terra operates a Challenge 25 policy and you or your guests may be asked to produce identification. Terra Terra promotes responsible drinking and will refuse service if you appear intoxicated.



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8. **ALLERGIES**

Some dishes may contain nuts or other allergens, please let us know if you have any allergies or intolerances, we are happy to provide you with any allergen information you need.

9. **HEALTH & SAFETY**

Terra Terra will make available risk assessments, the company Covid-19 policies and procedures and other documentation that is required by law for the safety and wellbeing of guests to you in advance of your event. Whilst Terra Terra will uphold all health and safety requirements, you and your guests will be responsible for adhering to government guidelines and physical distancing measures.

Company/Client Name _____

Position _____

Contact Email _____

Contact Telephone _____

Signature _____

Print _____

Date _____

On behalf of Terra Terra Ltd.

Signature _____

Print _____

Position _____

Date _____